



Accurate lifts performance  
An Insurance-fraud case & compliance management solution

**innova<sup>IT</sup>**  
Simpler. Smarter. Faster.

# The billion-dollar problem...

Dealing with insurance fraud is becoming increasingly challenging. New types of fraud suddenly appear. Stricter rules of compliance for documenting the fraud are introduced. And a greater workload is a natural consequence of the sheer number of cases, which are costing the industry billions every year.

At the same time, if your case information happens to be spread out across different software solutions, databases and files throughout your organization, it does not make dealing with the situation any easier. It is that much more difficult to meet compliance, to handle your workload – and to get a high-level view of how you are performing.

The Accurate insurance-fraud case & compliance management solution increases the efficiency of investigating and processing insurance fraud data.



## ...and the Accurate solution

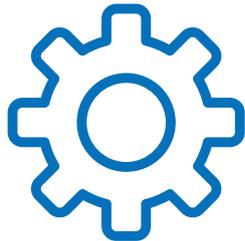
Accurate was developed by professionals with a background in investigation and with deep insurance industry knowledge. It is based on the latest Microsoft technology and incorporates the results of a comprehensive user-behavior study aimed at producing a solution that is easy to use and which promotes productivity. The result is a solution that helps you manage your data, interactions and processes in a much more effective manner that lifts performance.

Accurate is easily integrated with your existing insurance case-management solution and other software\*. Having all the relevant data consolidated in a solution - optimized for case management and compliance - offers many advantages. It enables you to manage your data, interactions and processes much more effectively.

### You have everything you need to:



Meet compliance confidently



Handle an ever-increasing workload productively

Get the overview you need on how you are performing



\* subject to individual assessment.

# Meet compliance with confidence

## **Make compliance part of your everyday work**

Compliance requirements are getting stricter. You need to document every communication. Account for every penny. Retrieve any piece of data at any given moment. At the same time, you have to protect the privacy of your customers.

With Accurate, you can be confident that you are always one step ahead on compliance. Why? Accurate builds compliance into your work by automating the documentation of processes. This ensures that every interaction made is logged in the Accurate solution. So you always know what kind of data is in the system, that the required data has been deleted, and that you are fully compliant.

This makes it simple and straightforward to track down and extract the precise information you need at any given time for reliable compliance documentation and reporting.



# Everything you need to meet compliance

Accurate

Innovations

Accurate's modular Innovations development framework and proven methodology enable a solution with everything you need for efficient and productive fraud case-management, including comprehensive case management tools, a powerful search function, reporting and personalization.

## Case management tools

- Evidence archive (Documents, audio, video, images)
- Task management
- Case diary
- External data sources\*
- Integration to claims system\*
- Time management,
- Document management
- Reporting

## Search

Search in all data sources

## Management tools

- Management reporting
- Management benchmarking
- Management KPIs
- Time management
- Employee performance

## Compliance

100% in accordance with compliance reporting requirements

## Customize

- Customized user interface to fit individual needs, work style & situations
- Customizable to individual requests on top of standard functionality

\* subject to individual assessment.

# Boost productivity

## With Accurate, all the relevant case information is just a click away

Accurate integrates the data and functions the claims investigation team needs with your company's other insurance solutions. This makes it possible to enter and maintain all the relevant data in just one place.

Investigators input the same types of information using consistent terminology into the Accurate solution as they go about their work. This makes it fast and simple for managers to get the overview they need and for investigators to extract case information.

Documents, images, data entries, addresses, recorded conversations, customer profiles and history - whatever the investigator needs at any given time is just a click away in the case archives. The result? Smoother collaboration with people inside and outside your organization and greater overall productivity.

### Key Accurate features

Compliance	Reliable documentation, traceability and reporting
Search	Find relevant case info like documents, images and data entries rapidly
Collaboration	Communicate, interact and exchange information with parties relevant to given cases
Integration	Data warehouse connection means that you have the option to maintain data in just one place
Case maintenance	Easy to collect information, document, administrate and archive cases
Processing	Handle reference data, documents and forms efficiently
Reporting	Gain an overview of claim incidents, resources, performance, case status, and more
Tasks	Create follow-up tasks and get reminders to perform them later on
Connectivity	Connection to claims system and to external data sources*

\* subject to individual assessment.

# Get the overview you need

## The snapshot view you need to lift performance

Accurate gives you the overview you need to lift your bottom line performance. You no longer need to piece together information written in different ways and saved in a variety of formats and databases.

Whether it's number of cases handled, closed versus annual targets, planned work versus actual workload, or another snapshot of your business, you have all the relevant data at the click of a button. So you can monitor and report on performance, extract KPIs on-the-fly - and make smarter business decisions based on facts.



**It used to take me half a day to make a monthly statistical report.  
Now – it takes no time at all, I can just push a button.**

Brian Egested, head of the Special Investigators Unit at Alm. Brand

## Innova IT

### **Simpler. Smarter. Faster.**

Since 2008, Innova IT has helped public agencies, organizations and businesses get the accurate, reliable information they need to streamline workflow and make informed decisions. Drawing on many years of experience optimizing intelligence and investigative processes, Innova IT services a variety of industries that deal with complex processes and data.

[Visit innovait.dk](http://innovait.dk)

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